



Pennine Care
NHS Foundation Trust

Joint Health Overview and Scrutiny Committee

**Judith Crosby - Executive Director of Service
Development and Sustainability**

Laura Rooney – Head of Communications

30 November 2017

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Agenda

- Strategy
- Workforce
- Finance
- Informatics



Strategy review

- New leadership in CEO and Chair
- First 8 weeks observing, reflecting and meeting stakeholders
- Board time out session held to review priorities
- Business development day with 100 senior managers and clinicians
- Strategy will be reviewed during the rest of 2017/18
- Will include detailed partner and stakeholder involvement




Early delivery priorities:

QUALITY	Drive and sustain quality improvement and innovation.
PEOPLE	Realising the full potential and talent of everyone we work with.
PARTNERSHIPS	Form effective partnerships within each of our localities to transform services.
MONEY	Ensure financial sustainability, addressing immediate pressures and future plans.
INFRASTRUCTURE	Ensure we have the right estate and IM&T to deliver our quality aspirations.



Workforce

- Reduced agency expenditure by bolstering the bank, increasing flexible working and maintaining a price cap.
 - Develop plans that will support the retention of staff and reduce turnover
 - Develop a recruitment strategy and sustained campaign
 - Improve the uptake of apprenticeships
 - Improve the employee engagement levels
 - Reduce sickness absence through management skills training and building capability
 - Increase uptake of IPDR compliance and quality
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Finance

- First deficit plan submitted for 2017/18 of - £6.6m
- Cost improvement plans target for 2017/18 is £6.1m, £4.7m identified to date
- Forecast agency spend is £7.9m, £4.5m reduction from the previous year
- Further deficit planned for 2018/19
- Improvement plan in place





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Improvement plan

- Closer working with NHS Improvement
- Strategic Partnership Board in place, chaired by Jon Rouse, including representation from all commissioners
- Quality Improvement Board also in place to oversee the CQC action plan and to drive the wider quality improvement agenda
- Sub-groups on quality, finance, estates, digital and mental health



Informatics priorities

- New strategy early next year
- Roll out of electronic referrals
- Improve electronic document management and archiving of records
- Improve the uptake of mobile working
- Improve clinical recording and information exchange
- Initiate the rollout of electronic prescribing





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